### UNIVERSITY CONTRACT AWARD

DATE ISSUED: April 1, 2023

COMMODITY: Professional Services for the Deaf and Hard of Hearing

CONTRACT#: UC-23-KA100722E

FOR: University of Connecticut and the UConn Health

Payment Terms: See below

### TERMS OF CONTRACT:

- A. The University of Connecticut or using agency will issue either an individual purchase order or a blanket purchase order for services.
- B. The term of this contract shall be from April 1, 2023 to June 30, 2026 with options to renew for five (5) additional one (1) year terms.

1st Extension7/1/2026 to 6/30/20272nd Extension7/1/2027 to 6/30/20283rd Extension7/1/2028 to 6/30/20294th Extension7/1/2029 to 6/30/20305th Extension7/1/2030 to 6/30/2031

# **Category Manager, Business Support Services:**

Jessica LaPointe

Email: jessica.lapointe@uconn.edu

# **Vendor and Fee Information:**

### 1) SignGlasses LLC

2696 North University Avenue Ste 104

Provo, UT 84604 Contact: Brad Holt Phone: (801) 923-2624

Email: Brad@signglasses.com

Payment Terms: 2% 15 Days, Net 45 Days

Provides: Video Remote Interpretation and Virtual ASL/English Interpretation, Remote Typewell

Transcribing and Remote Realtime Captioning Services (CART)

Description of service and all included costs: Price

Our services are provided remotely, and we do not charge for travel, supplies, or up charges. We do not charge extra for after hours, weekends, or holidays.

Sign Language Interpreting - \$1.50/min
Typewell Transcription Services - \$1.40/min
CART Captioning Services - \$2.67/min

Cancellation policy: 24 hours