
UNIVERSITY CONTRACT AWARD

DATE ISSUED: July 1, 2023

COMMODITY: **Professional Services for the Deaf and Hard of Hearing**

CONTRACT#: UC-23-KA100722K

FOR: University of Connecticut and the UConn Health

Payment Terms: See below

TERMS OF CONTRACT:

A. The University of Connecticut or using agency will issue either an individual purchase order or a blanket purchase order for services.

B. The term of this contract shall be from July 1, 2023 to June 30, 2026 with options to renew for five (5) additional one (1) year terms.

1 st Extension	7/1/2026 to 6/30/2027
2 nd Extension	7/1/2027 to 6/30/2028
3 rd Extension	7/1/2028 to 6/30/2029
4 th Extension	7/1/2029 to 6/30/2030
5 th Extension	7/1/2030 to 6/30/2031

Category Manager, Business Support Services:

Jessica LaPointe

Email: jessica.lapointe@uconn.edu

Vendor and Fee Information:

1) Karas Enterprises Inc. DBA Karasch & Associates

1646 West Chester Pike

West Chester, PA 19382

Contact: Joe Alberici

Phone: (800) 621-5689 Ext. 122

Email: jalberici@karasch.com

Payment Terms: Net 30

Provides:

Remote CART individual class or meeting - remote CART audience/virtual audience - remote CART large screen/live audience - remote captioning live stream or broadcast - remote meaning-for-meaning (C-Print/Typewell captioning) - remote ASL individual - remote ASL audience - Offline CC\Transcription in 1 business day turnaround, 3 business day turnaround or 5 business day

turnaround - Virtual Encoder rental - Hardware Encoder rental - Remote Tech Support - Onsite Tech Support.

Description of service and all included costs:

- CART CAPTIONING SERVICES: Remote individual class or meeting - \$93.00 per hour (normally 1-4 viewers)
- Remote audience/virtual audience - \$117.00 per hour (normally 5+ viewers)
- Remote large screen/live audience - \$149.00 per hour
- Remote live stream broadcast - \$162.00 per hour (when an EEG Captioning encoder is used)
- CART EXTRA FEES: Night/weekend/holiday incurs an extra \$15 per hour
- Billing is at a one (1) hour minimum and then in thirty (30) minute increments
- 24-hour cancellation policy: if a request is cancelled within 24 hours from the start time of the request, the entire scheduled time is billed
- MEANING FOR MEANING SERVICES (C-Print/Typewell): Remote meaning-for-meaning - \$59.00 per hour MEANING FOR MEANING EXTRA FEES: Night/weekend/holiday incurs an extra \$15 per hour
- Billing is at a one (1) hour minimum and then in thirty (30) minute increments
- 24-hour cancellation policy: if a request is cancelled within 24 hours from the start time of the request, the entire scheduled time is billed
- ASL SERVICES: Remote individual - \$94.00 per hour per interpreter
- Remote audience - \$117.00 per hour per interpreter ASL EXTRA FEES: Night/weekend/holiday incurs an extra \$15 per hour
- Billing is at a two (2) hour minimum and then in thirty (30) minute increments
- 48-hour cancellation policy: if a request is cancelled within 48 hours from the start time of the request, the entire scheduled time is billed
- TRANSCRIPTION AND CAPTIONING SERVICES: 1 business day turnaround - \$2.85 per minute
- 3 business day turnaround - \$1.75 per minute
- 5 business day turnaround - \$1.20 per minute
- OTHER FEES AND SERVICES: Virtual Encoder rental - \$530.00 per week
- Hardware Encoder rental - \$1,130.00 per week
- Remote Tech Support - \$85.00 per hour | Onsite Tech Support - \$127.00 per hour + any travel and lodging fees.